

Warranty claim

Thank you for purchasing Straightcurve®. We hope that you are enjoying your product aside from the issue that you are contacting us about. Please read our product guarantee on our website carefully before completing this form. Thank you for your patience as we promptly address your claim.

Personal Details

First name: _____ Last name: _____

Phone: _____ Email: _____

Address: _____

City, Postcode: _____ State, Country: _____

Reseller Details

Company name: _____

Phone: _____ Email: _____

Address: _____

City, Postcode: _____ State, Country: _____

Product Details

Product name: _____ Product model: _____

Purchase date: _____ Delivery date: _____

Type of steel: Galvanised steel Weathering steel _____

Project Details

Installation date: _____ Soil type/ground: _____

Installation type: DIY Professional (if checked please add installer details below this table*)

Installation location: _____

Bracing method: Small anchor post Large anchor post Universal bracing set
 Bracing straps Other (detail)

Connecting method: Tek screw zinc 12g Tek screw Dacromat 12g
 SS Pop rivets 4mm Other (detail)

Damage description: _____

*Installer Details

Name: _____

Phone: _____ Email: _____

Address: _____

City, Postcode: _____ State, Country: _____

You must:

- Attach proof of purchase
- Attach pictures of installing (if available)
- Attach pictures damaged / faulty product
- Attach pictures of final installation
- Attach all evidence for extended warranty, 25+ years (if required)

Customer signature: _____ Date: _____

Please submit this form signed and including all the attachments to info@straightcurve.com.au